



## EMAIL COMPLIANCE

### What is ExchangeDefender's Compliance Archiving?

Our compliance service is unmatched.

#### Here's why:

Current SOC1 Type 2, SOC2 Type 2 audit

SLA, monitoring & assurance service is operating properly

Training resources for Compliance Officers and IT

Full end-to-end CA implementation service

English speaking, USA based support

Assistance with eDiscovery and compliance requests

Assistance with Audit Reports and standards adherence

Phone support for Compliance Officer needs

ExchangeDefender Compliance Archiving (“ExchangeDefender CA”) is a market leading regulatory compliance service for email hosted on Microsoft Exchange and Microsoft Office 365 in the United States.

ExchangeDefender CA provides actual archiving service, implementation, support, troubleshooting, compliance officer reporting escalation, and legal counsel involved in email eDiscovery.

#### How do we differ from Microsoft?

While Microsoft does offer compliance archiving workflows and mechanisms in Office 365 E5 plans, it is merely a product, not a full compliance service.

Microsoft Office 365 Compliance Manager (E5 plan, MSRP \$35/month/mbox) provides recommendations and overview while **ExchangeDefender CA** provides full, end-to-end, operation and service delivery required by organizations to conduct actual regulatory compliance:

"Compliance Manager only provides recommendations, which should not be interpreted as a guarantee of compliance. It is up to you to evaluate it's effectiveness in your regulatory environment prior to implementation." Source: [servicetrust.microsoft.com](https://servicetrust.microsoft.com)

**ExchangeDefender CA** differs from Microsoft Office 365 Compliance Manager (E5) and similar products in a sense that it is not simply a tool and a set of recommendations and tasks. **ExchangeDefender CA** has an extensive audit trail for standards compliance, over a decade of experience delivering regulatory compliance and eDiscovery assistance, court-tested support and access to engineers, and is built to exceed recommendations because it is built by Compliance Officers worldwide that use the service every day.

# A full-service compliance solution.



## Easy to Use

**ExchangeDefender CA** is a full, end-to-end, eDiscovery and regulatory compliance service built, managed, supported, and operated by highly trained staff. **ExchangeDefender CA** is offered as a service it is designed to suit Compliance Officer personnel and is constantly being improved based on real world usage and business scenarios.

You never have to worry about whether the product is operating correctly, upgrade cycles, vendor compatibility or keeping all your data in the same basket.



## Full Implementation

**ExchangeDefender CA** is involved every step of the way in the service delivery. Instead of merely offering you implementation suggestions and whitepapers, we actually work with your IT staff to configure, manage, support and troubleshoot issues with email archiving and data retrieval through the entire life cycle of the service subscription.

Instead of shifting the liability to you to assure you've designed, implemented and built your compliance fit for your environment, we implement the service that provides full end-to-end eDiscovery and Compliance Officer reporting functions.



## 24/7 Support

**ExchangeDefender CA** has trained support to assist Compliance Officer. We develop and manage the Compliance Archiving product end-to-end you're guaranteed to be able to reach an expert at every level of the service from the personnel that designed the product, produced the report, assured up time, worked on audit assessments, and can offer best practices and suggestions based on your unique business requirements.

We are based in the USA and available on the phone and in person.



## Legal Protection

**ExchangeDefender** personnel can offer legal assistance and expert testimony about the service implementation, eDiscovery process and serve as an independent third party capable of producing reports, audit assessments, third party verification, and audit trail regarding data integrity within the scope of system design.

We built the product and manage it in a production environment so we have the level of expertise and legal standing that is unparalleled.