

GDPR AND EXCHANGEDEFENDER

Accelerate your GDPR journey with
ExchangeDefender

We're fully compliant with GDPR.

ExchangeDefender (Own Web Now Corp) is pleased to announce full compliance with General Data Protection Regulation (GDPR) which goes into effect May 25, 2018. GDPR is a regulation in European Union law that aims to improve data protection and privacy. As a global company, and as one whose primary mission is email security, we see many of the requirements in this new law not just as necessary but also as long overdue.

ExchangeDefender + GDPR

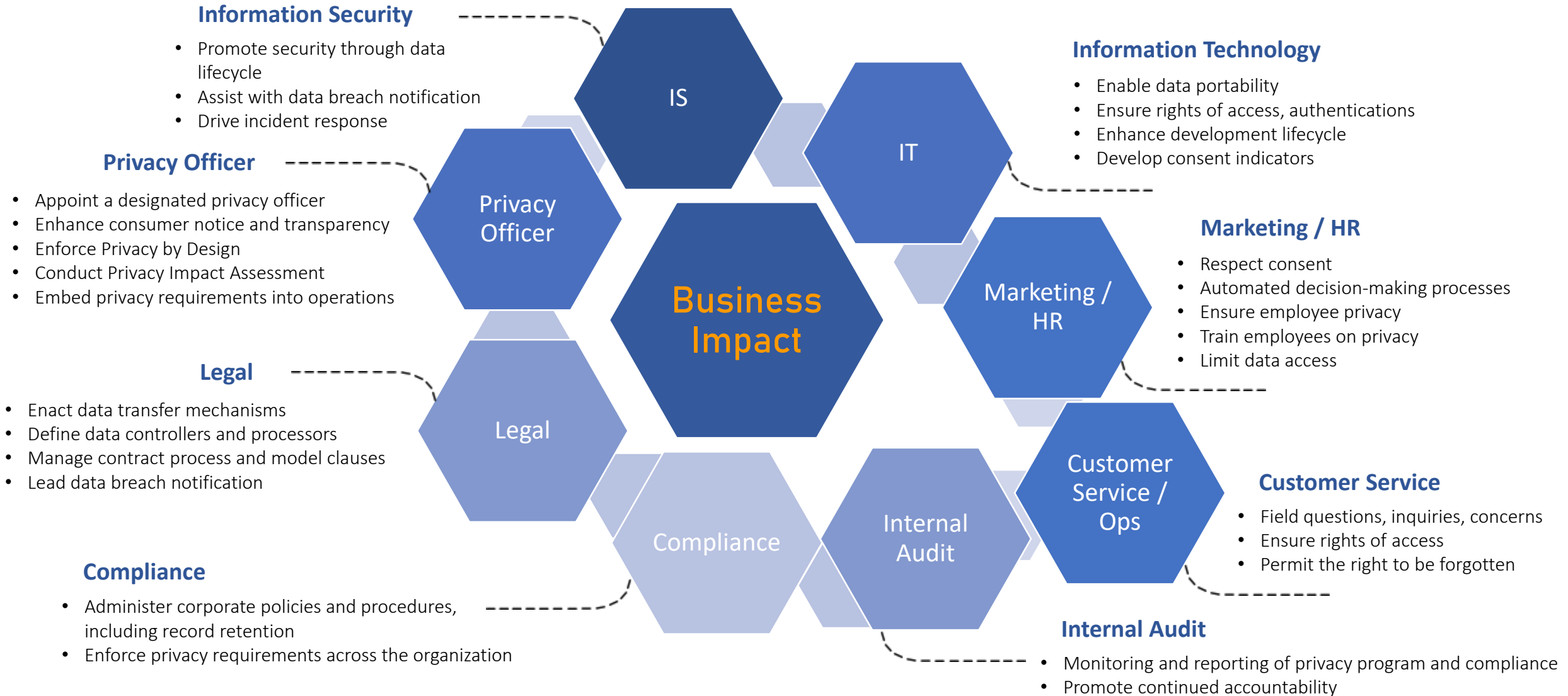
GDPR will bring a wave of new requirements and processes, both technical and organizational, that will safeguard personal information and by proxy protect all information technology. Through our security and compliance tools we can help organizations implement rules on how to properly handle, store, delete, and expire personal information. ExchangeDefender is excited to be on the forefront of helping our clients achieve and maintain their GDPR compliance.

Compliance Overview

ExchangeDefender's compliance with General Data Protection Regulation (GDPR) has been completed and audited in May 2018. New organizational and technical measures have been put in place to assure your data privacy and control. Specifically:

- ExchangeDefender acts as both a controller and processor of client data
- ExchangeDefender has a designated Data Protection Officer (DPO) for GDPR issues
- ExchangeDefender has legal representation and presence in EU through Data Protection Representative
- ExchangeDefender has an audited universal Privacy Policy that complies with GDPR
- ExchangeDefender has a process implementation that controls the custody of all private information

GDPR impacts business organizations and requires cross-functional coordination and communication. The cross functional support will be critical as remediation activities are identified and implemented.



Strategy and Governance

Define an overarching privacy program governance structure, roles and responsibilities designed to coordinate, operate and maintain the program on an ongoing basis.

Policy Management

Privacy policies, notices, procedures and guidelines are formally documented and consistent with applicable laws and regulations.

Cross-Border Data Transfer

Determine cross-border transfer strategy based on current and future planned data collection, use and sharing.

Data Lifecycle Management

Creating ongoing mechanisms to identify new personal data processing and use activities, and implement appropriate checkpoints and controls.

Individual Rights Processing

Enable the effective processing of consent and data subject requests, such as data access, deletion and portability.

Privacy by Design

Develop a strategy and playbook for “privacy by design” to incorporate privacy controls and impact assessments throughout the data lifecycle for new and changing data use initiatives.

Information Security

Identify existing security information protection controls and align security practices with GDPR considerations.

Privacy Incident Management

Align incident response processes with GDPR specifications and reporting requirements. Establish a triage approach to evaluating potential privacy breaches and incidents.

Data Processor Accountability

Establish privacy requirements for third parties to mitigate risks associated with access to the organization’s information assets.

Training and Awareness

Define and implement a training and awareness strategy at the enterprise and individual level.

ExchangeDefender

Compliance Archive

Exchange Hosting

Encryption



Each of our featured products above meet GDPR requirements,
click to find out more.

www.exchangedefender.com



Service

ExchangeDefender is an email security solution that provides pass-through filtering of SPAM, viruses, and malware. Through Corporate Encryption, Compliance Archiving, and Live Archive all complex mail compliance problems are addressed.



Implementation

ExchangeDefender is a pass-through proxy service that automatically scans email content and applies client-specific message routing policies. After the message is processed it can be stored on our servers (quarantined SPAM), archived in LiveArchive or Compliance Archive, moved to the Corporate Encryption portals, and delivered to the target server. At no point is the data accessible by Own Web Now Corp employees.



Data We Collect

Sender email address, recipient email address(es), email server IP address, time stamp, email server software, mail agent, IP addresses and hostnames of servers the message has passed through, result of the SPAM scan, result of the virus scan, result of the malware scan, SPAM score, message id, and delivery status. Email contents are not stored or processed in a way that they can be used by Own Web Now Corp.

Content expiration: 30 days or less, user configurable.



Service

Hosted Exchange (Microsoft Exchange 2016) is a hosted mailbox collaboration platform where all your mail, contacts, notes and other content are stored on our servers and accessed through Outlook, Outlook Web App, and mobile devices.



Implementation

Hosted Exchange infrastructure is protected by ExchangeDefender and is delivered through a redundant Microsoft Windows Server farm. After messages are processed by ExchangeDefender they are delivered to Microsoft Exchange servers where they are retrieved through Outlook/MAPI, Outlook Web App, ActiveSync/Mobile devices and the entire process is encrypted and credentialed. At no point is the data accessible by Own Web Now Corp employees.



Data We Collect

Everything collected by ExchangeDefender; Outlook version, client IP address, time stamp, authentication status, browser version, mobile device type and version, session and settings cookies. Email contents are not stored or processed in a way that they can be used by Own Web Now Corp.

Content expiration: None; user configurable and removed on demand.

Compliance Archive

Secure long term message storage and powerful eDiscovery compliance reporting.



Service

ExchangeDefender Compliance Archive is a hosted eDiscovery and long term archive solution that contains all inbound, outbound and interoffice messages and attachments.



Implementation

ExchangeDefender Compliance Archive relies on Microsoft Journal Mailbox technology to capture messages at a point of delivery (before they can be intercepted, modified, deleted, or rerouted). Compatible with Microsoft Exchange, Office 365, Google GSuite and other enterprise email platforms, messages are copied to the ExchangeDefender network, processed, sorted and encrypted for easy access by a credentialed Compliance Officer.



Data We Collect

Everything collected by ExchangeDefender; sender email address, recipient email address(es), subject, time stamp, email service, message body and attachments. Email contents are not stored or processed in a way that they can be used by Own Web Now Corp.

Content expiration: Company controlled, 10 year retention period by default.

Corporate Encryption

Securely send, deliver, and manage critical data.



Service

ExchangeDefender Corporate Encryption is a hosted email encryption platform designed to allow clients to communicate with third parties through a secure, keyless and encrypted portal without installing or managing third party plugins.



Implementation

ExchangeDefender Corporate Encryption is implemented through a transparent outbound email proxy (smarthost) that clients email server delivers messages to through an encrypted SSL/TLS connection. ExchangeDefender automatically processes the message and determines if clients rules and contents require encryption. If the message needs to be encrypted, the recipient is notified of how to retrieve the message, otherwise it's delivered normally.



Data We Collect

Everything collected by ExchangeDefender; sender email address, recipient email address(es), subject, message body, attachments, policy result, pattern match result, lexicon search result, encryption subject trigger scan result. Email contents are not stored or processed in a way that they can be used by Own Web Now Corp.

Content expiration: 30 days.